

Your feedback

Tell us about your care



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We are dedicated to improving our services by listening to you and acting on your feedback. Your feedback helps us to enhance our services, ensuring we provide the best care possible. We appreciate your time and honesty.

Are you a ...

Patient ☐ Patient's Representative ☐ Other ☐

Which service does your response relate to?

Inpatient Unit	☐	Wellbeing	☐
Therapy	☐	Dementia	☐
Family Support	☐	Complementary Therapy	☐

Overall, how was your experience of our service?

Very Good ☐ Good ☐ Neither Good or poor ☐ Poor ☐ Very poor ☐

Is there anything we could do to make our services more accessible to you?

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CQC - Care Quality Commission

You can also give your feedback about your experiences at Willow Wood Hospice to the Care Quality Commission.

Online: www.cqc.org.uk/tellus

Email: enquiries@cqc.co.uk

Telephone: 03000 616161



You can also leave your feedback online by visiting

www.willowwood.org.uk/your-feedback



Your data:

By submitting this form you consent for Willow Wood to process your personal information. It will be retained for one year for this purpose and in line with our privacy policy for other purposes. You can see our full privacy policy on our website: www.willowwood.org.uk. The data you share will not be shared with anyone outside of Willow Wood without your prior permission. You have the right to correct, erase, have access to and restrict our use of your information. In order to exercise any of these rights, please contact siro@willowwood.org.uk. If you are unhappy about the way in which your information is processed you have the right to contact the Information Commissioners Office: <https://ico.org.uk/global/contactus>.

CONTACT US

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